

Data Privacy Notice

In order to help and assist you we need to collect some information from you. The personal data we process may include, but may not be limited to:

- Name, address, date of birth
- Ethnicity, gender, sexuality
- Contact details including email address, telephone number and emergency contact details
- Details of interventions provided by us and other agencies.

The collection of this information will benefit us by:

• Ensuring we have a regular contact point for you to assist you and to help us with our operational activities.

We will not share information about you with third parties without your consent unless the law allows or requires us to do so.

Under the data protection legislation, you have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress,
- prevent processing for the purpose of direct marketing,
- object to decisions being taken by automated means,
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed,
- claim compensation for damages caused by a breach of the data protection legislation.

If you would like to find out more about our data retention policy and how we use your personal data, or if you want to see a copy of the information about you that we hold, please contact us on 01254 260465 or email us on info@thewishcentre.org

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance & it will be forwarded to our Data Protection officer or directly to the Information Commissioner's Office at https://ico.org.uk/concerns/