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| Service | The Wish Centre |
| Job Title | Children & Young People's Practitioner |
| Salary | £26,798.31 |
| Hours of Work | Full Time |
| Contract | Fixed Term Maternity Cover to 30th June 2027 |
| Reports to | Programme Manager |
| Main duties | <p>To support, protect and promote the rights of children and young people who have witnessed or been subject to domestic abuse. To empower and enable young people to have a voice by providing information, advice, support and advocacy.</p> <p>To deliver group programmes and individual 1:1 work with young people in community venues and in educational settings. This role will require evening work as well as traveling across Blackburn and Darwen Lancashire.</p> |
| Operating Principles | <p>The Wish Centre works to a number of principles & values when providing effective, personalised interventions for its service users, our overarching values are We Listen, We Support, We Empower. These principles apply to all roles at The Wish Centre .</p> <p>The Wish Centre has been delivering quality services to victims in the Blackburn & Darwen area for over 30 years. We provide specialist services to residents of the borough and support victims and their families to live lives free from abuse.</p> <p>Our programmes work is also delivered across Lancashire.</p> |
| Key Activities | <ul style="list-style-type: none"> • Deliver group and 1:1 programs to children and young people. • Liaise with appropriate services and act as a point of contact. • Provide assertive engagement using a trauma-informed approach, including assessing Adverse Childhood Experiences. • Work in partnership with other agencies and professionals. • Make proactive contact with young people within service procedures' timescales. • Listen to young people to identify their concerns. • Risk-assess and respond to the needs of young people living with perpetrators, ensuring safety plans are in place. • Ensure young people receive the services to which they are entitled. • Provide or facilitate advocacy for young people seeking help from other agencies. • Help young people develop their own support network. • Support young people on a 1-1 or group basis to develop confidence, emotional well-being, and understand domestic abuse dynamics. • Keep relevant agencies informed about important changes in young people's situations, especially regarding safeguarding. • Work closely with schools, children's social care, and IDVA services. • Manage own caseload by maintaining accurate records, monitoring outcomes, and proactively supporting service provision. |

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| | <ul style="list-style-type: none"> • Produce regular reports highlighting work areas, case studies, concerns, and outcomes. • Plan and deliver training and awareness sessions to multi-agency teams with colleagues. • Understand the legal framework for child protection, including CSAP policies and procedures. • Attend domestic abuse and multi-agency meetings, providing feedback to team members and the service manager. • Participate in regular training opportunities. • Uphold best safeguarding practices for children and adults at risk. • Work as part of a team, providing cover for colleagues when necessary. • Support established risk assessment frameworks in assessing and managing risk. | | |
| General terms of reference: | In carrying out the above duties the post holder will: <ul style="list-style-type: none"> • Participate in appraisal, supervision and Learning & Development processes. • Keep abreast of developments in services, legislation and practice relevant to the client group. • Ensure the implementation of all the Wish Centre . • Contribute to maintaining safe systems of work and a safe environment. • Work flexibly across operational sites. • This post requires a UK driving licence and access to a car. • Seek to improve personal performance, contribution, knowledge and skills. | | |
| Selection Criteria | Essential/ Desirable E/D | Means of Assessment | |
| QUALIFICATIONS: | | | |
| 1. | A relevant qualification in domestic abuse, childcare or social care or equivalent experience. | E | A |
| EXPERIENCE: | | | |
| 1. | Experience working with children and young people, particularly in a domestic abuse context. | E | A |
| 2. | Proven experience in delivering group and 1:1 programs. | E | A/I |
| 3. | Experience in providing advocacy for young people | D | I |
| 4. | Previous experience working with Independent Domestic Violence Advisers (IDVAs) and multi-agency teams | D | I |

| KNOWLEDGE: | | | |
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| 5. | Strong understanding of trauma-informed approaches and Adverse Childhood Experiences (ACEs). | E | A |
| 6. | Knowledge of child protection and safeguarding legislation, policies, and procedures. | E | A |
| 7. | Familiarity with the dynamics of domestic abuse and its impact on young people | E | A |
| 8. | Awareness of the local services available for children and young people affected by domestic abuse. | D | A/I |
| 9. | Understanding of the CSAP policies and procedures. | D | A/I |
| SKILLS & ABILITIES | | | |
| 10. | Excellent communication and listening skills | E | |
| 11. | Ability to engage assertively and empathetically with young people. | E | |
| 12. | Strong risk assessment and management skills. | E | |
| 13. | Ability to work effectively in partnership with a range of agencies and professionals. | E | |
| 14. | Proficient in managing a caseload and maintaining accurate records. | E | |
| 15. | Competent in producing comprehensive reports and documentation. | E | |
| 16. | Training and presentation skills for delivering awareness sessions. | E | |
| 17. | Proficiency in using IT systems, word processing, and communication tools | E | |
| 18. | Experience in developing and facilitating support networks for young people. | D | |
| 19. | Strong networking and relationship-building skills. | D | |
| PERSONAL QUALITIES | | | |
| 20. | Highly organized and proactive. | E | |
| 21. | Strong commitment to safeguarding and promoting the welfare of children and young people. | E | |
| 22. | Ability to work independently and as part of a team. | E | |
| 23. | Flexible and adaptable approach to work. | E | |

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| 24. | Resilient and able to manage stressful situations effectively. | E | |
| 25. | Be compassionate and empathetic with your client's situation. | E | |
| 26. | Innovative and creative in approach to problem-solving. | D | |
| ADDITIONAL REQUIREMENTS | | | |
| 27. | Ability to attend and participate in multi-agency meetings | E | |
| 28. | Willingness to undertake any other duties within the role's context as requested by management. | E | |
| 29. | Participation in regular training opportunities to enhance knowledge and skills. | E | |
| 30. | Ability to work flexibly, from multiple locations across the borough | E | |
| 31. | Full UK Driving License and access to a car | E | |

This post is subject to a Disclosure and Barring Service check at an enhanced level. Amendments: This description accurately reflects the present position; it may be amended and reviewed. Any change will be made following a proper period of consultation.